

Due Date: Thursday at 11:59 pm of Unit 8
Points: 100

Overview:

As we have stated, self-assessment is a critical component of the Baldrige process. Accordingly, this assignment will require you to engage in a reflective process and allow you to develop and articulate your own thoughts on the concept of "quality", the Baldrige principles, organizational issues, personal and organizational learning, corporate responsibility, and other important ideas discussed in this course.

Instructions:

Your paper should cover:

- A reflection of the Baldrige process and quality.
- Organizational issues
- Personal and organizational learning.
- Corporate responsibility

Your paper should cover the issues above, address your learning experience in the course, and identify areas of your greatest (or least, if necessary) development or understanding. A well-developed paper will make reference to the Baldrige principles in a coherent and thoughtful way, introduce new thinking if appropriate, and show an understanding of the course materials and their application in an organizational or personal environment.

Please write clearly and in a grammatically correct manner. Remember, clarity of presentation goes a long way in enhancing the credibility of the presentation.

Requirements:

- Length: a minimum of five pages, not including title or reference pages
- Resources: a minimum of four resources to back up your reflection
- Demonstrate a depth of thought and consideration worthy of a course in quality systems.
- The final product will be a paper that is double-spaced, APA formatted pages.

Be sure to read the criteria by which your work will be evaluated before you write and again after you write.

Evaluation Rubric for Unit 8 Assignment

CRITERIA	Exemplary	Proficient	Needs Improvement	Deficient
	(19-20 Points)	(16-18 Points)	(13-15 Points)	(0-12 Points)
Reflection of the Baldrige Process and Quality	The reflection on the Baldrige process is clearly defined and presented, including all details.	The reflection on the Baldrige process is present, but is missing minor details.	The reflection on the Baldrige process is present, but is missing key details.	The reflection on the Baldrige process is missing or poorly presented.
Organizational Issues	Organizational issues are clearly defined and presented, including all details.	Organizational issues are present, but is missing minor details.	Organizational issues are present, but is missing key details.	Organizational issues are missing or poorly presented.
Personal and Organizational Learning	Personal and organizational learning is clearly defined and presented, including all details.	Personal and organizational learning is present, but is missing minor details.	Personal and organizational learning is present, but is missing key details.	Personal and organizational learning is missing or poorly presented.
Corporate Responsibility	Corporate responsibility is clearly defined and presented, including all details.	Corporate responsibility is present, but is missing minor details.	Corporate responsibility is present, but is missing key details.	Corporate responsibility is missing or poorly presented.
	(5 points)	(4 points)	(3 points)	(0 points)
Resources	More than 4 resources	4 resources	2 resources	0 resources
Paper Length	More than 5 pages	5 pages	4 pages	0-3 pages
	(9-10 points)	(7-8 points)	(5-6 points)	(0-4 points)
Clear and Professional Writing and APA Format	Writing and format is clear, professional, APA compliant, and error free.	Few errors that do not impede professional presentation.	Significant errors that do not impede professional presentation.	Errors impede professional presentation; guidelines not followed.